



Volunteer Description

Curious Team Volunteer

Purpose:

The Curious Team Volunteer serves as the first relational bridge for guests and newcomers. This role focuses on warm follow-up, timely communication, and helping people take their first meaningful steps toward connection at CBC. Volunteers have a heart for hospitality, organization, and clear communication, serving under pastoral oversight.

Curious Volunteer Responsibilities:

- Respond to online reservations and connection cards within 48 hours
- Send follow-up messages (email/text/phone) to first-time guests
- Coordinate handoff to the Personal Meet Team when appropriate
- Help identify next-step opportunities (baptism, education, formation groups, etc.)
- Maintain accurate records in Planning Center – People
- Ensure all communication reflects warmth, clarity, and care
- Serve as light and salt in service to the LORD

Curious Volunteer Requirements:

- Love God, His people, and newcomers in our midst
- Comfortable with initiating friendly, timely communication
- Organized and attentive to detail
- Able to maintain confidentiality and data integrity
- Willing to work collaboratively with other teams
- Self-motivated and responsive
- Need at least one team member who is comfortable working on a computer

Time Commitment

Activity	Time to Complete	Frequency
Follow-Up Communication	1-2 hours	Weekly
Team Coordination	1 hour	Once a month or occasionally
Total Commitment	~6-8 hours a month or less	

Notes: